

EMPLOYER
Simplicity
 PO Box 450770
 Westlake, OH 44145

Simplicity →
 Monthly Statement



If it's on your statement, It's ready for payment!

Each claim on this statement has been processed, checked against your benefit plan and guaranteed by Simplicity as being accurate. There are no further adjustments expected.

John Doe
 1234 Main Street
 New York, NY 11111

Statement Period: 02/28/2017 – 03/28/2017

Your Simplicity Summary

Pay This	Your Balance \$300.00
By This Date	Due Date 04/28/17
Get This	Your Rewards \$15.00

Safe & Secure Payment Options

Pay Online: Go to www.myEVHC.com and click "Access my Simplicity Account" in the Simplicity tile found on the homepage.

Pay by Phone: Call (855) 729-1245 between 8am and 5pm ET, Mon-Fri

Your Messages

THANK YOU FOR YOUR RECENT PAYMENT!

From everyone here at Simplicity, we want to thank you for making a payment on your account! We appreciate your engagement with us and look forward to continuing to deliver a beneficial program.

Tip Can't Pay Full Balance Right Now?

Keep your account in Good Standing!
 Make payment of at least this amount to stay in good standing

\$50.00

Please tear off and return with your payment. Write your account number on the front of your check.

JOHN DOE
Member ID: A00000000000-01
Group ID: EMP0000
Simplicity Acct #: 1000000000000ABC

Paying with Check?
 Make check payable to Simplicity and return with this payment coupon using the envelope included for your convenience.

<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> AMEX	<input type="checkbox"/> HSA CARD
NAME ON CARD			
CARD #	CVC CODE		
SIGNATURE		EXP. DATE	
DUE DATE 04/28/2017		YOUR ACCOUNT BALANCE \$300.00	
SHOW AMOUNT PAID HERE			



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Questions?

If you have any questions about your Simplicity account, please call us at **855-729-1245**. Our representatives are available **Monday through Friday, 8am-5pm ET**.

Statement Period Detail

New Charges this Month	
Total New Provider Charges	\$2,300.00
[-] Savings through Benefit Plan	\$400.00
[-] Paid by Benefit Plan	\$1,500.00
[-] Non-covered services	\$100.00
[=] NEW CHARGES ADDED TO ACCOUNT	\$300.00



Your Account Activity Summary	
Previous Statement Balance	\$1,200.00
[-] Payments you made	\$1,200.00
[=] Remaining Balance	\$0.00
[+/-] Adjustments made to account	\$0.00
[+] Your New Charges this Month	\$300.00
[=] CURRENT ACCOUNT BALANCE	\$300.00

Claim Details

General Info			Service Info		Billing/Payment Info				
Patient Name	EOB Date	Claim #	Service Provider Name	Date of Service	Provider Charges	Non-covered Services	Savings through Benefit Plan	Paid by Benefit Plan	Amount You Owe
John Doe	09/25/2015	083567-100-55	PROVIDER A HOSPITAL	09/05/2015	\$1000.00	\$0.00	\$300.00	\$600.00	\$100.00
Jane Doe	09/25/2015	083567-100-44	PROVIDER B LAB	09/05/2015	\$300.00	\$0.00	\$50.00	\$150.00	\$100.00
Jane Doe	09/25/2015	083567-100-44	PROVIDER D LAB	09/05/2015	\$0.00	\$100.00	\$0.00	\$0.00	\$0.00
John Doe	09/25/2015	083567-100-44	PROVIDER C HOSPITAL	09/05/2015	\$1000.00	\$0.00	\$150.00	\$750.00	\$100.00
Totals for this Month:					\$2,300.00	\$100.00	\$500.00	\$1,400.00	\$300.00

Non-Participating Provider Claims NOT on this Statement

This section is INFORMATIONAL ONLY and shows claims that are NOT part of your account balance. The claims listed below are for Providers that have chosen NOT to accept payments through the Simplicity service. - See FAQs below for more information.

Patient Name	EOB Date	Claim #	Service Provider Name	Date of Service	Provider Billed	Savings through Benefit Plan	Paid by Benefit Plan	Amount You Owe Provider Directly
John Doe	09/25/2015	083567-100-54	PROVIDER D HOSPITAL	09/05/2015	\$1000.00	\$300.00	\$600.00	\$100.00

Simplicity Member FAQs

How do I make sure that my Simplicity account stays in Good Standing?

It's simple! All you need to do is make sure that you **pay at least the Minimum Amount due on your account each month**.

What happens if I miss payments?

As a Simplicity member, the most important thing you can do is make payments. This way we know that you are an engaged member and we will continue to fund Provider bills on your behalf. If your account is Past Due for two billing cycles (60 days after due date of first past due statement) then you will be considered "delinquent" and will lose membership with Simplicity. That being said, Simplicity is here to help its members so if you think you may have difficulty in making your payments, please let us know and we will work with you to ensure your monthly payments fit your budget.

What should I do if my Provider requires payment at the time of service?

Sometimes doctors try to make patients pay up front, even though they don't know exactly how much you will actually owe. Unlike other benefit plan payments, though, Simplicity guarantees full payment to Providers. If a doctor asks for payment at the time of service, please tell them to call Simplicity at **855-729-1245** and we will coordinate with your Provider. If you have paid a provider directly for any claims, please let us know as soon as possible. **Simplicity doesn't cover co-pays, though, so you will still be required to pay those at the time of service.**

How do I get SimpleRewards credits? How can I use them?

As with other key aspects of Simplicity, it all relies on making payments and staying engaged. As long as your account is in good standing, you will continue to receive a percentage of each payment made to Simplicity Providers back to you in the form of SimpleRewards credits. **If you pay by credit card**, then you will get **2% of each payment** put into your SimpleRewards bank. **If you make a payment by check, debit card, HSA card or through a bank account**, then we'll increase that amount to **5% of each payment!** You will continue to accrue SimpleRewards throughout the year and, at the beginning of your next benefit plan year, these SimpleRewards can be used as *real dollars* to make payments on your Simplicity account!

What's the deal with Non-Participating Provider claims?

A very small percentage of Providers choose not to take part in the Simplicity program and, therefore, can't be added to your Simplicity bill. We are always actively onboarding new Providers so this Provider may still join the program in the future. In the meantime, you will still receive separate bills from this Provider that you will pay separately (outside of the Simplicity bill). If you want more information on non-Participating Providers or what steps can be taken to persuade them to join, please call the Customer Service line or email us at customercare@simplicitypayments.com.