



Simplicity Participating Providers

Simplicity gives you flexibility to better manage your medical expenses. To get all the benefits of Simplicity, make sure you go to a *Simplicity participating provider*.

What's a Simplicity Participating Provider?

This is a healthcare provider who's in your network and has agreed to accept payments from Simplicity.

How do I know if my provider is participating?

Many providers participate in Simplicity. But it's very important to check **BEFORE** you get care.

Before making your appointment, contact Simplicity at CustomerCare@simplicitypayments.com or **855.729.1245**. Include the following information:

- The provider's name
- The provider's city, state, and zip code

Simplicity will then tell you if that provider does not participate in Simplicity.

What if my provider doesn't participate?

If you go to a provider who doesn't participate in Simplicity, remember:



You'll get bills from this provider separately.



What you owe this provider won't be part of your Simplicity balance or count towards your minimum payment due to Simplicity.

*Simplicity is provided by the nonprofit Simplicity Payment Association, which is not an affiliate of EVHC.

If you have questions, call Simplicity at 855.729.1245.