



The Cutting Edge of Cost-Containment

When it comes to keeping costs low, Enhanced Claims Control closes gaps and helps ensure your money is being spent where it should be.

Enhanced Claims Control provides an additional layer of investigation and cost reduction on claims. This comprehensive set of services and tools is designed to reduce costs throughout all aspects of your plan.

How it Works

We aggressively pursue savings for out-of-network claims, subrogate claims to help eliminate unnecessary financial responsibility, use advanced data mining and prospective analysis to identify and mitigate fraud, conduct audits of select hospital bills, address total medical specialty drug spend, identify questionable provider billing patterns and negotiate deep discounts on kidney dialysis care.



Services and Tools Designed to Reduce Costs*



Critical Claims Unit

EVHC's Critical Claims Unit (CCU) uses a variety of approaches to help mitigate risk for claims that often have a propensity for billing errors, waste, and abuse and to drive savings by creating opportunities to negotiate savings and better payment rates.



Hospital Bill Auditing

We have special processes to scrub itemized bills, review doctors' orders and identify any billing issues. We then work with the facility to help resolve any questionable charges so you aren't stuck overpaying.



Subrogation Review

Our team performs an in-depth review of paid claims and screens for other liable parties, and if we discover another at-fault party, we'll work to help you recover any associated paid claims.



Out-of-Network Discounts and Fee Negotiations

Discounted healthcare doesn't have to be limited to in-network providers. If members visit an out-of-network provider, we provide a multi-tiered hierarchy of programs designed to take advantage of contracted discounts, cost-based reimbursement determinations, or negotiations.



Dialysis Cost Management

Dialysis care can be costly and long-term. We provide specialized claim review, care management and support, and discount negotiation for the course of treatment.



Fraud Services

With the industry experts at Covent Bridge, we use the latest in comprehensive investigative technology to mitigate risk for claims with a propensity for fraud. This provides you with peace of mind and drives savings.



Medical Specialty Drug

Powered by Archimedes, LLC, we provide employers with a complete specialty drug management solution backed by near real-time data that addresses total medical specialty drug spend, regardless of benefit design or configuration.



Waste and Abuse Protection

We bring sophisticated technology similar to what's used to monitor credit card purchase patterns to analyze historical claims for questionable provider billing patterns. We also use experienced waste and abuse-fighting experts to ensure claim dollars are being spent on valid claims, not bogus or padded ones.

Fees for Enhanced Claims Control are a percentage of any savings found.

*Availability of services and tools is based on network eligibility. Please contact your client manager for more information.

**For more information on Enhanced Claims Control,
contact your EVHC sales executive or client manager.**

