

EVHC Vendor Team Overview



RxBenefits PA Support

RxBenefits PA Support

Phone: 888-608-8851

Fax: 888-610-1180

PAsupport@RxBenefits.com

- Prior Authorization Requests
- Prior Authorization Status Updates



Concierge Team

Concierge Team

Phone: 844-214-6463

ClientConcierge@cvshealth.com

- Claim Adjudication Questions
- Mail Service Order Status
- Drug Coverage Inquiries
- Eligibility Inquiries/Updates

CVS Specialty Team

CVS Specialty Team

Phone: 1-800-237-2767

SpecialtyCustomerService@CVSHealth.com

- Specialty Claim Adjudication Questions
- Specialty Rx Prior Authorization Request
- Specialty Drug Coverage Inquiries
- Specialty Drug Delivery Scheduling



♥CVS specialty infusion services

Coram Specialty Infusion Services

Coram Specialty Infusion Services

Phone: 1-800-423-1411

www.coramhc.com

- Specialty Infusion Therapy Guidance
- Specialty Infusion Medication and Equipment Deliveries



PrudentRx

Prudent Rx

Phone: 1-800-578-4403

www.prudentrx.com

- PrudentRx Enrollment
- PrudentRx Claims Processing
- Copay Card Renewal