



CarelonRx Mail delivers medicines to help employees be their healthiest

Offering three customized ways to get mail-order prescriptions

CarelonRx Mail, our home delivery prescription service, sends your employees' maintenance medicines right to their door, safely and securely. Mail-order prescriptions help employees save time and allows them to connect with a pharmacist 24/7.

All orders are checked by a licensed pharmacist before shipping. Packaging is discreet, tamperproof, weatherproof, and temperature-controlled. CarelonRx Mail provides convenience for your employees, avoiding monthly visits to the pharmacy and helping them stay on track with their medications.* Employer groups could save when choosing this home delivery option.

How Optional Home Delivery works

Employees can choose to use CarelonRx Mail (a voluntary program) to fill prescriptions for maintenance medicines.

- Employees can choose between CarelonRx Mail or any in-network retail pharmacy to fill their maintenance medicines.
- They can make their choice on **anthem.com**, through the SydneySM Health app, or by calling member services.
- Based on their specific benefit design, they could pay more when filling their prescriptions at a retail location instead of by mail.

To learn more about CarelonRx Mail and your options, please contact your sales representative.

*Source: Schwab P et al. A retrospective database study comparing diabetes-related medication adherence and health outcomes for mail-order versus community pharmacy. *J Manag Care Spec Pharm*. 2019 Mar; 25(3):332-340.

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