Cigna Payer Solutions

Insights and growth through analytics

Cigna Payer Solutions strives to be a consultative and collaborative partner. One way we are able to achieve this and develop a deeper relationship with you is through the use of analytics.

When Payers request the analytics outlined below, we are able to gain better insight to see if the Cigna Healthcare℠ network is a good fit our mutual clients. We are also able to provide better insight into network access and discount information, which can lead to a better member experience, improved client savings, and possibly an increase in sales.

Key Analytics

We **strongly** encourage you to request the following analytics on groups with **25 eligible employees or more** to ensure Cigna's network best fits your group's needs:

GeoAccess report

- Summarizes network access by subscriber ZIP code.
- Required data: Employee census containing ZIP codes.
- Estimated turnaround: 4 business days.

Discount analysis

- Provides average discount information within a three-digit geography. Discounts are subject to change and will vary by provider/area.
- Required data: Employee census containing ZIP codes.
- Estimated turnaround: 4 business days.

Disruption reports

- Provides provider-level detail to compare existing provider utilization with the plan design.

- Captures provider information at a "point in time," which could change due to normal network operations.

- Required data: A disruption analysis uses provider data from the existing incumbent or claims information to determine the disruption or impact to the employee. Best results are generated when all or most of the data elements below are included in the data file that is submitted for disruption.

    - Provider National Identification (NPI) – must be 10 digits

    - Provider Tax Identification Number (TIN) – must be 9 digits

    - Provider name (first name, last name)

    - Provider address (number, street)

    - Provider city (optional)

    - Provider state

    - Provider zip code

    - Participating / Non-Participating (Par/Non-Par) indicator (indicates whether or not the provider participates in the current carrier's network)

    - Provider specialty type (i.e., Cardiology, etc.)

- Estimated turnaround: 5 business days.

Claim repricing analysis

- Available for groups of **500 or more eligible employees and dependents**.

- Reprices claims against current discounts based on Cigna Healthcare's repricing methodologies. Required data:

    - Provider TIN
    - Provider name
    - Provider city
    - Provider state
    - Provider zip code

    - Member zip code
    - Diagnosis Code 1
    - Diagnosis Code 2
    - Diagnosis Code 3
    - Provider type indicator

    - Place of service indicator
    - Service units
    - CPT code
    - CPT code modifier
    - Submitted charges

    - Non-covered charges
    - Eligible charges

- Estimated turnaround: 7 business days.

For more information, please contact your **Business Development Lead** or PS_Sales@cignahealthcare.com.