

# Medical: Prudent Buyer PPO/EPO

## How to Find a Provider

Visit <https://www.anthem.com/ca/find-care/> and select one of the 3 options to search for providers.

- [Log in to Find Care](#) to access your personalized portal and elected plan;
- Use [Member ID for Basic Search](#) if you know your 3 digit prefix. (first 3 values of your ID Number on your ID Card)
- Click [Basic search as a guest](#) to enter your plan.

The screenshot shows two search options. On the left, 'Log in for Personalized Search' includes a 'Log In to Find Care' button and a link to 'register now'. On the right, 'Use Member ID for Basic Search' includes a 'Continue' button and a text input field for 'ID number or prefix (first th...)'.

**Searching as a Guest?** Follow the steps below.

### STEP 1

Complete the fields with the following selections:

- What type of care are you searching for? Use drop down to select: [Medical Plan or Network](#)
- Your plan is offered in California. Use drop down to select: [California](#)
- How do you get health insurance? Use drop down to select: [Medical \(Employer-Sponsored\)](#)
- Select a plan or network. Use drop down to select [Prudent Buyer PPO/EPO](#)
- Click [Continue](#)

### STEP 2

Enter the Zip Code in the far-left box for the location you are searching for a provider. You then have two ways to narrow your search:

- Option 1: Enter in the [Physician's Name, Specialty, NPI or license number](#) in the Search Box. The results will appear below and you can select the provider name or click [View All](#).
- Option 2: Scroll down and click one of the Search by Care Provider boxes. The results will appear on a new screen, click the physician's name to obtain additional details.

The screenshot shows the 'Basic search as a guest' form with several dropdown menus. The 'Medical Plan or Network' dropdown is set to 'Medical Plan or Network (may also include dental, vision, or pharmacy benefits)'. The 'Care Providers for Behavioral Health & Substance Use Disorder' section is visible. The 'Select the state where the plan or network is offered' dropdown is set to 'California'. The 'Select how you get health insurance' dropdown is set to 'Medical (Employer-Sponsored)'. The 'Select a plan or network' dropdown is set to 'Prudent Buyer PPO/EPO'. There are 'Cancel' and 'Continue' buttons at the bottom right.

### STEP 3

View your search results.

- Click the printer icon to print the results of your search.
- Click on a provider name to see more details.

The screenshot shows the search results page. At the top, there are two search boxes: 'City, County, or ZIP' and 'Search by doctor (name or specialty), hospital, procedure, and more'. Below these is a 'Please enter a location.' input field. A 'Search by Care Provider' section contains five buttons: 'Primary Care', 'Behavioral Health', 'Lab (Blood Work)', 'Imaging (MRI or X-ray)', and 'Hospital'. There is a 'BACK TO FIND CARE' link on the left.

## Looking to estimate your cost?

View estimated member liability by registering and logging into [anthem.com](#) or on the Sydney Health mobile app. From [Anthem.com](#), select [Find Care & Cost](#). From the Sydney Health app, select the [Care](#) icon and then select [Find Care & Cost](#). Search for the procedure you would like to estimate your cost for.

