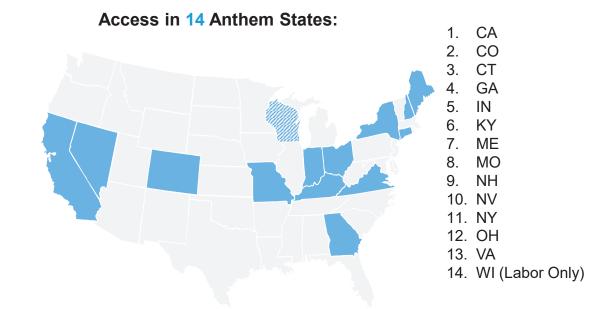
# **Anthem / EVHC / Luminare Strategic Partnership**

Target Effective Date: 1/1/2024

Working Effective Date: 7/1/2024

**Case Size Min: 100 Covered Employees** 

Case Size Max: N/A



## **Sales & Implementation Process**

### **Underwriting Reporting Tool**

Luminare's Underwriting Team can produce a network analysis, using a proprietary reporting tool, that documents the advantage of the Anthem network over the client's existing network option.

#### **JAA Guardrails**

- CarelonRx is required for groups under 1,000 EE's
  - Anthem is willing to grant exceptions if there is a compelling reason to do so.
- Cannot quote existing Anthem business without first seeking permission. Anthem will always require a "last look".
- Anthem will allow UM/CM and other services to be carved out to Luminare.

### **Client Onboarding Experience**

- Anthem and Luminare are optimizing workflows to enable an elegant and efficient client onboarding experience for business with less than 1,000 EE's.
  - Luminare can pre-program a series of template PPO & HDHP network plan designs that can be implemented within 30-days in advance of the client's effective date. This will most likely not help EVHC, as we tend to mirror prior plan designs.
- Custom plan designs will require a 60-day lead time prior to the plan's effective date for groups less than 500 EE's and 45-days for groups over 500 EE's assuming complete paperwork has been submitted.
  - Group Application
  - Benefit Grids (Luminare completes these)
- Our sales team will not have access to local Anthem Sales Reps outside of our Luminare relationship, for now. Luminare is still working out how this will operate.

## **Additional Helpful Information**

- In cases where another quote exists with Carelon unbundled from medical, we will have the ability to quote without Carelon also.
- There are only 7 TPAs with Anthem access, and only 4 within these new markets. All have the same rules and pricing structures.
- No dual networks with RBP ("for now")
- Anthem does not offer multi-year deals or rate guarantees:
  - No premium holidays
  - o No wellness credits
- No other requirements other than Rx with Carelon
- We will need to verify and provide where a client is Headquarted
- Anthem California everything must go through their mailbox.
- Live Health Anthem's telemedicine partner is available in all markets.