HealthJoy

A healthcare navigation platform and human concierge that simplifies the healthcare experience by connecting employees to the right benefits and care, at the right time.
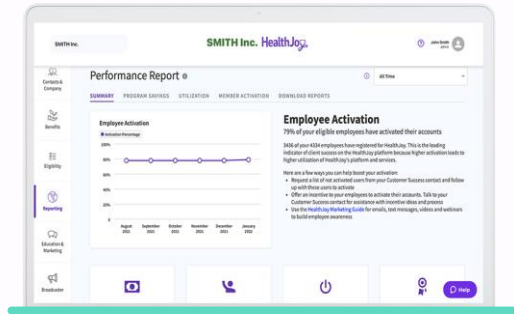
HealthJoy

Changing member behavior through steerage to high-value, low cost care and providing members with the same exceptional care management experience.

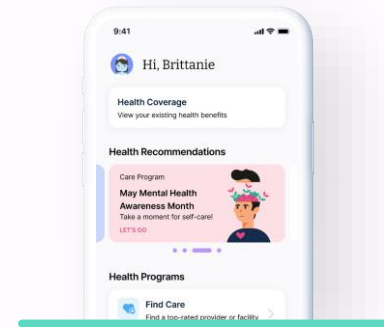## What This Partnership Means for Your Team

Proactive Cost-containment Efforts

Claims integration that allows for real-time outreach to members and steers them to the right care, at the right time.
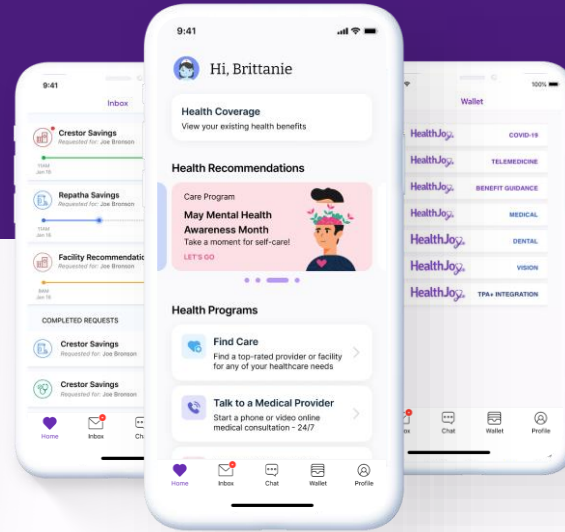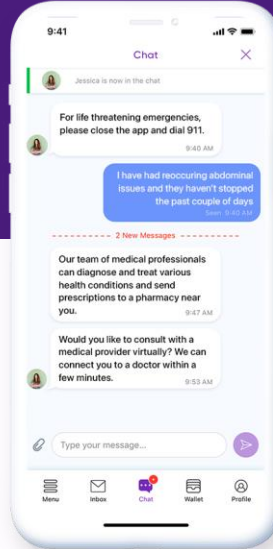
More data for Greater Insights

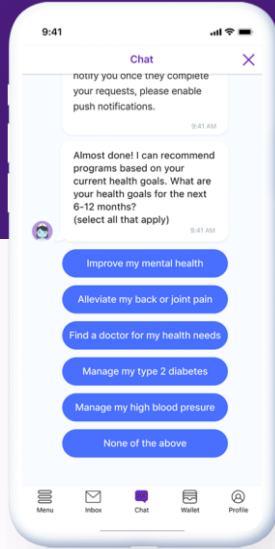You will have access to a dashboard that allows you to monitor engagement and member utilization.

Technology That Meets Employee Expectations

Provide employees with a centralized mobile experience that supports their personal healthcare journey 24/7/365.

HealthJoy Core Platform

BENEFITS WALLET

HEALTHCARE CONCIERGE

RX SAVINGS REVIEW

APPOINTMENT BOOKING

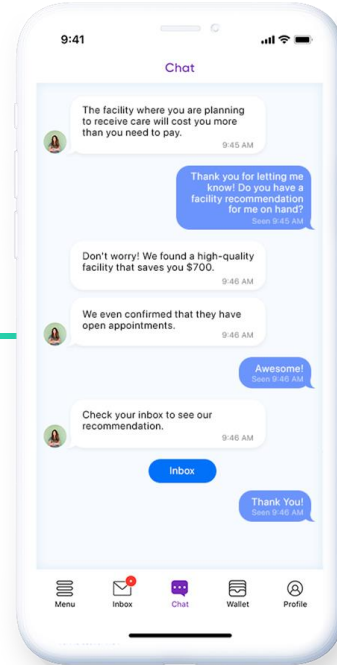**PROVIDER RECOMMENDATIONS**

BROADCASTER

Coming Soon! Proactive Redirection

Joe's doctor recommends an MRI, and he's precertified at the hospital

HealthJoy receives notice of the precertification. HealthJoy verifies quality and price at both the hospital referred as well as a high-quality, cost effective imaging center

MESSAGES now

HealthJoy
A smart healthcare decision will save you money. What research have you done?

The HealthJoy concierge team works with Joe to request a new precertification

9:41

Chat

The facility where you are planning to receive care will cost you more than you need to pay.
9:45 AM

Thank you for letting me know! Do you have a facility recommendation for me on hand?
Seen 9:45 AM

Don't worry! We found a high-quality facility that saves you $700.
9:46 AM

We even confirmed that they have open appointments.
9:46 AM

Awesome!
Seen 9:46 AM

Check your inbox to see our recommendation.
9:46 AM

Inbox

Thank You!
Seen 9:46 AM

Menu   Inbox   Chat   Wallet   Profile

Joe is precertified for a lower-cost MRI
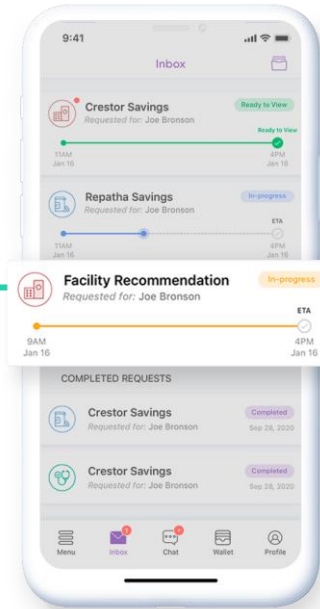
Estimated Cost Difference per Facility:

Hospital: $1,408
Imaging ctr: $699
Savings: $709

Coming Soon! Proactive Redirection

Joe's doctor also recommends a CT scan. Joe utilizes his HealthJoy app to search for a facility

HealthJoy again verifies the facility and notifies Joe that his choice is a good one.

Joe is pre-certified for a CT scan - this time at HealthJoy's recommended facility

Joe undergoes a CT scan and an MRI

Estimated Cost Difference per Facility:

Hospital: $1,348
Imaging ctr: $627
Savings: $720

Success!

HealthJoy influenced Joe's decisions and saved him over **$1,400!**